

## V20 STANLEY REDEMPTION 2026 - TERMS & CONDITIONS NORWAY

1. To be eligible to claim a 18V STANLEY® V20 4.0Ah Lithium-Ion Battery, SFMCB204-XJ (“Redemption Product”) available under this redemption promotion (the “Promotion”), Participants must purchase as new (and not second hand) one of any Stanley V20 power tool (specific products only as detailed below) (each a “Qualifying Product”) in one transaction on one receipt (“Qualifying Purchase”) on or between 01.04.2026. and 30.06.2026. (the “Qualifying Period”), from a Qualifying Retailer and, Participants must submit their Claim to the Promoter, before 23:59:59 on 07.07.2026. (“Claim Deadline”), in accordance with the Claim Process and these terms and conditions. All capitalized terms are defined below.
2. The limited number of 1500 units of the Redemption Product will be allocated to the first 1500 Valid Claims (defined below).
3. Participants must be aged 18 or over and resident in Norway, except for employees and immediate family members (defined as parents, siblings, children & spouse regardless of where they live) of the Promoter, its affiliated companies, their agents and anyone else associated with the Promoter in connection with the Promotion (the “Participants”).
4. Qualifying Products must be purchased from a participating retailer in Norway.
5. Purchases of Qualifying Products from sellers on eBay (selling products as new or otherwise) and third-party sellers on Amazon (i.e not Amazon EU Sarl) whether fulfilled by Amazon or not (the “Excluded Retailers”) are not eligible for this Promotion.

### Claim Process

6. To make a claim, Participants must complete the online registration form available at [www.stanleytools.eu/no/v20/](http://www.stanleytools.eu/no/v20/) and complete the online claim form for this Promotion (including name, address including postcode, email address and contact telephone number and Qualifying Product details) and upload a copy (JPG, JPEG, PNG and PDF are all acceptable) of their purchase receipt for the Qualifying Purchase (which must include both the date of purchase and model number of the Qualifying Product(s) purchased) (“Claim”).
7. Promoter will check the validity of Claims on a first come first served basis, until the earlier of: a) reaching 1500 Valid Claims; and, b) the Claim Deadline. A valid claim is one which complies with these terms and conditions (“Valid Claim”).
8. Following Participant’s submission of their Claim on or before the Claim Deadline, Promoter will email Participants to confirm the next steps of the claim process, including whether or not Participant has a Valid Claim and/or is eligible to receive the Redemption Product (“Confirmation Email”). Promoter will not process any Claim received after the Claim Deadline nor contact the Participant in respect of such Claims.
9. Those Participants the Promoter confirms as eligible to receive the Redemption Product, should allow 30 days from the date their Claim was submitted, to receive the Redemption Product. Where the Promoter is unable to meet this deadline Participants will be informed of the timeframe within which the Redemption Product is expected to be received (“Revised Date”); if the Redemption Product has not been received by the later of the Revised Date and 45 days from the date of the Confirmation Email, Participants are invited to contact the Promoter within 5 days of such date, by email at [StanleyRedemptions@ps-action.se](mailto:StanleyRedemptions@ps-action.se) . Regrettably, claims pursued after this time will not be accepted.

10. Participants who are unable to upload the supporting documentation with their Claim should email the Promoter at [support.no@holastanley.zendesk.com](mailto:support.no@holastanley.zendesk.com) on or before the Claim Deadline.
11. Qualifying Purchases purchased outside of the Qualifying Period will be deemed invalid.
12. Claims received after the Claim Deadline will be deemed invalid.
13. Participants must keep the Qualifying Product for a period of at least 28 days from the date of purchase. If the Qualifying Product is returned within this period, the Promoter will be entitled to claim back the Redemption Product.
14. The ONLY qualifying products are 18V STANLEY V20 Power Tools. Invalid products NOT included in the promotion are batteries and/or battery packs with chargers.
15. The Promoter reserves the right to substitute the Redemption Product with another product of similar value in the event the Redemption Product is not available. The Redemption Product is non-exchangeable, non-transferable, and is not redeemable for cash or other products.
16. Only one claim per Participant and one claim per Qualifying Purchase and one claim per household is permitted. ONLY the first Valid Claim in respect of a household will be eligible under this Promotion.
17. The Promoter reserves the right to verify the eligibility of all Claims to protect itself against fraudulent, invalid or repetitive claims including, without limitation, to require the Participant to prove that it did not return the Qualifying Product purchased within the period of 30 days from the date of delivery.
18. Claims for returned Qualifying Products, Claims or entries in bad faith or fraudulent Claims or entries will be invalidated.
19. The Promoter will not be held responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents or delays the Participant from or otherwise obstructs the Participant to submit a Claim under the Promotion. Claims made by fax, telephone or e-mail, will not be accepted. Illegible, incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.
20. The Promoter will process personal information in accordance with the Promoter's Privacy Policy available at <https://www.stanleyblackanddecker.com/privacy-policy>. You can request access to your personal data, have any inaccuracies rectified, or request deletion of personal data by sending a request via this link: <https://www.stanleyblackanddecker.com/privacy-policy>.
21. The Promoter will have no liability for any delay in informing Participants that they are eligible to receive the Redemption Product and/or the delivery of the Redemption Product